


GLEN DALE WATER WORKS
WV3302605
Consumer Confidence Report – 2024
Covering Calendar Year – 2023



This brochure is a snapshot of the quality of the water that we provided last year. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We are committed to providing you with information because informed customers are our best allies. If you would like to observe the decision-making process that affects drinking water quality or if you have any questions, comments, or suggestions, please attend any regularly scheduled water board meeting held on the 3rd Monday of each month at 6:00 PM in the Glen Dale Water Office, 201 7th St or call Sean Orlofske at 304-845-4740.

Your water comes from Ground water:

| Source Name | Source Water Type |
|--------------------|--------------------------|
| WELL #1 | Ground water |
| WELL #2 | Ground water |

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) included rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in sources water before we treat it include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, livestock operations and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, which may come from a variety of sources such as storm water run-off, agriculture, and residential users.

Radioactive contaminants, which can be naturally occurring or the result of mining activity.

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limits the amount of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Our water system has an estimated population of 2495 and is required to test a minimum of 2 sample(s) per month in accordance with the Total Coliform Rule for microbiological contaminants. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public.

Water Quality Data

The following tables list all of the drinking water contaminants which were detected during the 2023 calendar year. The presence of these contaminants does not necessarily indicate the water poses a health risk. Unless noted, the data presented in this table is from the testing done January 1- December 31, 2023. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly.

Terms & Abbreviations

Maximum Contaminant Level Goal (MCLG): the “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): the “Maximum Allowed” is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Secondary Maximum Contaminant Level (SMCL): recommended level for a contaminant that is not regulated and has no MCL.

Action Level (AL): the concentration of a contaminant that, if exceeded, triggers treatment or other requirements.

Treatment Technique (TT): a required process intended to reduce levels of a contaminant in drinking water.

Maximum Residual Disinfectant Level (MRDL): the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Non-Detects (ND): lab analysis indicates that the contaminant is not present.

Parts per Million (ppm): or milligrams per liter (mg/L)

Parts per Billion (ppb): or micrograms per liter (µg/L)

Picocuries per Liter (pCi/L): a measure of the radioactivity in water.

Millirems per Year (mrem/yr): measure of radiation absorbed by the body.

Monitoring Period Average (MPA): An average of sample results obtained during a defined time frame, common examples of monitoring periods are monthly, quarterly and yearly.

Nephelometric Turbidity Unit (NTU): a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is not regulated for groundwater systems.

Running Annual Average (RAA): an average of sample results obtained over the most current 12 months and used to determine compliance with MCLs.

Locational Running Annual Average (LRAA): Average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.

Testing Results for: GLEN DALE WATER WORKS

| Regulated Contaminants (low/high) | Collection Date | Unit | MCL | MCLG | Highest Value | Range | Typical Source | |
|-----------------------------------|-----------------|------|-------|---------------|---------------|-------|----------------|---|
| BARIUM | 10/30/2023 | | 0.091 | 0.089 - 0.091 | ppm | 2 | 2 | Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits |
| CHROMIUM | 10/30/2023 | | 1.4 | 0.99 - 1.4 | ppb | 100 | 100 | Discharge from steel and pulp mills; Erosion of natural deposits |
| FLUORIDE | 10/30/2023 | | 0.11 | 0.09 - 0.11 | ppm | 4 | 4 | Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories |
| NITRATE | 10/30/2023 | | 2.3 | 2.3 | ppm | 10 | 10 | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits |
| NITRATE-NITRITE | 10/30/2023 | | 2.3 | 2.3 | ppm | 10 | 10 | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits |

| Disinfection Byproducts (low/high) | Sample Point | Collection Date | Unit | MCL | MCLG | Highest Value | Range |
|------------------------------------|---|-----------------|------|-----|------|---------------|---------------|
| TTHM | SKYLINE HYDROSTATION | 2023 | | | | 14 | 13.92 - 13.92 |
| 0 | By-product of drinking water chlorination | | | | | | ppb 80 |

| Lead and Copper (low/high) | Monitoring Period | 90TH Percentile | Range | Unit | AL | Sites Over AL | Typical Source |
|----------------------------|-------------------|-----------------|--------------|------|-----|---------------|--|
| COPPER, FREE | 2019 - 2021 | 0.39 | 0.013 - 0.39 | ppm | 1.3 | 1 | Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives |
| LEAD | 2019 - 2021 | 0.72 | 0 - 4.3 | ppb | 15 | 0 | Corrosion of household plumbing systems; Erosion of natural deposits |

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Your water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

GLEN DALE WATER WORKS is working towards identifying service line materials throughout the water distribution supply. The service line inventory is required to be submitted to the state by October 16, 2024. The most up to date inventory is located at Glen Dale Water Department, 201 7th St, Glen Dale WV 26038. if you have any questions about our inventory, please contact Sean Orlofske at 304-845-4740.

| Chlorine/Chloramines | Maximum Disinfection Level | MPA | MPA Units | RAA | RAA Units |
|----------------------|----------------------------|--------------|-----------|-----|-----------|
| 1/1/2023 - 1/31/2023 | 0.60000 MG/L | 0.50000 MG/L | | | |

Unresolved Deficiency

Date Identified Facility Comments

| | | |
|-----------|---|---|
| 2/24/2022 | PUMP FACILITY SKYLINE BOOSTER STATION 2 | Backup power is required. This was listed in 2017, Action is required |
| 2/24/2022 | TREATMENT PLANT | Backup generator is required as listed in the 2017 survey |
| 2/24/2022 | | |
| 6/03/2024 | WATER SYSTEM | |

WATER SYSTEM The system is working through 2017 survey deficiencies. Backup power needed for the treatment plant and at the booster station at the main tank.
All deficiencies have been resolved

| Radiological Contaminants | Collection Date | Highest Value | Range | Unit | MCL | MCLG | Typical Source |
|-------------------------------|-----------------|---------------|----------|-------|-----|------|-----------------------------|
| COMBINED RADIUM (-226 & -228) | 10/30/2023 | 0.72 | 0 - 0.72 | pCi/L | 5 | 0 | Erosion of natural deposits |

Secondary Contaminants-Non Health Based Contaminants-No Federal Maximum Contaminant Level (MCL)

| Established. (low/high) | Collection Date | Highest Value | Range | Unit | SMCL |
|-------------------------|-----------------|---------------|------------|------|------|
| NICKEL | 10/16/2023 | 0.0014 | 0 - 0.0014 | MG/L | 0.1 |
| SODIUM | 10/30/2023 | 32 | 31 - 32 | MG/L | 1000 |

During the 2023 calendar year, we had the below noted violation(s) of drinking water regulations.

| Compliance Period | Analyte Comments |
|--|-------------------------|
| No violations occurred in the calendar year 2023 | |

There are no additional required health effects notices.

There are no additional required health effects violation notices.

Your CCR is available at WWW:glendalewv.gov
304 845 4740

To receive a paper copy in the mail, please contact us at the phone number above.

Disclaimer: This Consumer Confidence Report will not be mailed to you.